

COVID-19 Ward Volunteer Young Persons Programme

Job title:	Ward Volunteer – Young Persons Programme
Hours of volunteering:	1-2 Hours per week dependent on COVID-19 situation (specified day) over a 15 week programme at specified times of the year
Location:	To be confirmed
To whom responsible:	Voluntary Services Manager/Nurse in Charge
Job summary:	To enhance the quality and comfort of the patient's stay under the supervision of relevant link staff

Key duties and responsibilities:

Improving the patient experience by:

- Spending time listening to patients and chatting
- Engagement in appropriate activities e.g. looking through magazines, doing crosswords and puzzles. Potentially using Houseparty APP.
- Reading for patients
- Encouraging patients around nutrition. Providing encouragement at mealtimes. COVID-19 dependent.
- Informing patients of sleep packs
- Inform patients relating to Hospedia system e.g. what it provides, how much it costs

Useful Skills/qualifications/Experience required:

- Excellent communication skills
- Ability to work independently and as part of a team
- Confident to communicate with patients
- Comfortable in a ward environment – COVID-19 dependent.
- Good IT skills

Uniform

- Volunteer ID badge and lanyard
- Bare below the elbow
- Closed toe shoes
- Red volunteer apron and dressed appropriately to avoid embarrassment to self, patients or visitors